

Installing and setting up the iGo 360 credit card swiper utility - Magtek

In order to set up iGo 360 customer's credit card reader, follow these steps.

1. Visit <https://s3.amazonaws.com/GoFigureInc/MagtekSwipeSetupX86.1.0.6.msi> and save this file to your Desktop.
2. Right click on the file, choose properties, and unblock if necessary. Click ok.
3. Double click on the file and give permission on any prompts from Windows
4. Click Next when you get to the setup wizard, click Next again and then click Close.
5. Now go to the Start Menu or the Start Screen find the program called **Update Facility Settings**. Enter in the credentials below (use the copy/paste feature to avoid any typos) and then click Save.
 - o Facility ID
 - o Facility Auth Code

Check the club's attributes in Corporate for the club's settings. If you do not see them there, especially for older clubs, go to [\\artemis\PUBLIC FOLDERS\Technical Support\360 CC settings list](#) and check the spreadsheet located there.

Note that the credit card reader for iGo 360 is different from the one used with version 3.

If the credit card reader is not working properly after the above steps, the configuration file might not be storing their settings successfully. Please use the following steps to correct.

1. Install the utility on your machine using the above steps if it is not already there and enter the club's facility settings per step 5.
2. After saving and closing the utility on your machine, browse to **C:\Program Files (x86)\GoFigureCardSwipe** and open up the **MagtekSwipeService.exe.config** file with notepad.
3. Copy the 3 lines near the top that have **key1**, **key2**, and **key3**.
4. Open up the same config file on the customer's machine and paste the 3 **key** lines in their file just as they appear on your machine.
5. You will likely need to save the file to a different location on the customer's machine as windows will attempt to prevent you from tampering with the file. You will also need to either make sure to change the type to **All Files (*.*)** right below the filename before saving, else remove the **.TXT** after saving.
6. Copy your edited and saved file back into the **C:\Program Files (x86)\GoFigureCardSwipe** folder, which should just ask permission to replace now.

The swiper should now properly have their settings and work as intended.